



Quality Policy Statement

Supporting our commitment to quality products and services.

Our aim is to be the most respected and successfully operated company in our industry, creating long-term value for all our stakeholders. We manufacture and supply essential materials and solutions that support the construction and infrastructure sectors.

Leveraging CRH's strategic focus on growth, innovation and operational excellence, we are committed to delivering reliable, consistent, and high-performing products and services across all our businesses. Our quality approach supports CRH's ability to leverage scale, execute with discipline and meet the evolving needs of the built environment.

Our quality commitments are to:

- Deliver products and services that consistently meet or enhance customer, market and regulatory requirements.
- Maintain effective quality management systems that support disciplined execution and sustainable growth.
- Ensure compliance with applicable standards, product specifications and regulatory requirements.
- Drive consistent quality performance across our integrated and connected portfolio while enabling strong local execution.
- Identify, assess, and mitigate quality-related risks to protect customers, operations and CRH's reputation.
- Engage and develop our employees as vital contributors to achieving quality excellence.
- Promote continuous improvement through data-driven evaluation, learning, and performance feedback.
- Integrate sustainability and responsible performance considerations into quality planning and decision making to support resilient solutions.
- Periodically review and improve the effectiveness of our Quality Management Systems.



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